



Dear friends and clients of Chilhowee Veterinary Clinic Inc,

We so appreciate you helping us keep our staff healthy during this time. Our worst fear was to have to shut our doors due to COVID-19. Fortunately, our efforts seemed to have slowed the spread and Governor Lee is moving us through the phases of reopening. We are excited to announce we will be allowing our patients to be accompanied by their person starting Thursday, June 4th. Unfortunately, our lobby is too small and will remain closed until the risk of spread is near zero. We ask that you call us from the parking lot when you arrive and we will call you back when your exam room is available. We ask that you limit the humans to one (1) per room and no children please. We will also require you to wear a mask for your protection and ours. Curbside service will continue to be offered for those who do not feel comfortable coming into the building. We will be returning our grooming and boarding services to their normal hours and availability on June 1st. Due to the size of our grooming lobby, we will continue to have you call when you arrive and someone will meet you at the door to get your pet for grooming.

Our hope is you will be confident that we are working very hard to bring your furry family members the best care. We will continue to update our protocols in concert with the Governor's updates and the hopeful continued decline of the spread of the virus. Our goals are to keep you, your fur babies, and our staff healthy, provide your pets with stellar medical care, and protect and build on our relationships with you. We have certainly missed seeing you and look forward to having you inside our world again.

Sincerely,

Dr. Mark Steeley and Staff